

What to expect after purchasing your metal sheds from Sheds Direct Ireland

Flat-packed delivery details

1. Our Metal Sheds will be delivered in 1-3 boxes, depending on what size you have ordered. Please check the outside of the box to make sure that you have received the right shed before opening. Boxes will be labelled 'Box 1 of 3' etc, to make this easier for you.
2. If your metal shed is being delivered, you will need to be present on the day to accept delivery. For logistical reasons, we cannot give our expected delivery times, however the delivery team will call you 20-30 minutes before arrival. Make sure that you have your phone handy on the day - if the drivers cannot contact you / if there is no answer to the call, your delivery will need to be rescheduled for another day.
3. Metal sheds will be delivered by either our delivery team or a third-party courier service. The sheds will be delivered to the kerbside. They cannot be carried through gardens, houses etc.
4. **Before you begin self-assembly, it is vital that you check all parts off before you begin construction.** Some parts may be stuck together (e.g. part 6 is packed between the gutters), so pay special attention when separating parts.
4. In the unlikely event that you are missing a part, call the office at (01) 864 4247 straight away, or email admin@shedsdirectireland.com. You will need to provide your order / invoice number, the size of the shed that you purchased and which part you are missing (use the instructions to identify the name). The part will be dispatched as soon as possible. In rare instances, this may take up to 14 days.
5. **You need a solid, level base to the full surface area in place, to build your shed upon.** We recommend concrete, paving slabs or tarmac. We recommend that your base is a foot larger than the shed dimensions (e.g. a 10ft x 12ft shed should have a base of 11ft x 13ft). Decking can work as a base, however you need to be aware that sheds build on decking will most likely sink over time.
6. It is the customer's responsibility to bolt their shed to their base. A bolting kit is not included with the flatpacked sheds. You can pick one up from any good hardware store or builder's supplier.
7. Woodgrain sheds have their wood-effect applied by a thick adhesive. This can become scratched easily. As such, you should be aware that there may be surface-level scratches on your shed when it arrives.
8. Flat-packed sheds do not come with internal plywood flooring. We recommend 18mm Smart Ply for flooring. You can purchase this in any good builders' merchants. They usually come in sheets that are 8ft x 4ft in size and you will need to cut these to size to fit into your shed.
9. **Heavy Duty cladded Sheds need a side entrance with no restriction to height.** They will be part assembled. Someone must also be present on the day to lift these sheds off our truck.
10. Steel Sheds are not recommended for coastal areas as salt-water rich air can negatively affect the panels

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Assembly details

1. Assembly is weather permitting. High winds or other dangerous weather conditions can cause postponement of shed assembly. This is in the interest of the safety of our assembly team. In these instances, our team will arrange a new assembly date for you as soon as is possible.
2. The fitting team will call prior to arrival to notify you of their expected arrival time. This is usually 20-30 minutes before arrival. **The office cannot give you expected times of arrival for the assembly team.**
3. You need a solid, level base to the full surface area in place, to build your shed upon. We recommend concrete, paving slabs or tarmac. We recommend that your base is a foot larger than the shed dimensions (e.g. a 10ft x 12ft shed should have a base of 11ft x 13ft). Decking can work as a base, however you need to be aware that sheds build on decking will most likely sink over time. It is the customer's responsibility to have the solid, level base ready for the assembly team.
4. If your base is not solid and level, the team will be unable to assemble. A charge may be incurred for rescheduling your assembly in these instances.
5. For safety reasons, the assembly team cannot bolt any metal shed down. It is the customer's responsibility to bolt their shed down to the ground / seal the shed, where applicable.
6. Full payment must be made before the assembly team can begin construction of your metal shed. You can call the office at 01 864 4247 to settle any outstanding payments by card.
7. The assembly team will install a ply flooring in your shed. It will be cut to size and screwed into the frame. Safety caps are not applied by the fitting team. The application of these is entirely optional, however the team will leave these caps in your shed should you wish to apply them.
8. The plastic wrap will not be removed by our assembly team. The removal of this is optional and it is the customer's responsibility to remove this if they wish to. Plastic caps are not applied, however they are provided.
9. **The shed assembly team will only assemble the steel sheds.** They will not assemble any other products purchased at Sheds Direct Ireland, e.g. shelving units, storage boxes.
10. Woodgrain sheds have their wood-effect applied by a thick adhesive. This can become scratched easily. As such, you should be aware that there may be surface-level scratches on your shed when it is assembled.
11. Steel Sheds are not recommended for coastal areas as salt-water rich air can negatively affect the panels